



Information on GFSI Conference 2020 in Seattle

Dear Members,

The safety and wellbeing of our delegates and colleagues is a top priority for The Consumer Goods Forum. We are closely monitoring the current coronavirus situation and fully understand the concerns around traveling during this time.

Consistent with our commitment to prioritise the health and wellbeing of our delegates and colleagues, The Consumer Goods Forum is waiving cancellation fees for the following registrations: delegates from Greater China (including Hong Kong SAR, Macao SAR and Chinese Taipei).

We continue to work with event partners on any questions or concerns that may arise. We remain vigilant and will continue to follow the recommended procedures and protocols of national and local authorities in an effort to ensure the safety and wellbeing of the community.

1. Notice on conference registration fee refund:

Participants from mainland China, Hong Kong SAR, Macao SAR, and Chinese Taipei may be refunded if they have paid the registration fee. This includes the Discovery Tour fee.

2. Notice on the cancellation policy of the official conference hotel: The Hyatt Regency Bellevue

Participants from mainland China, Hong Kong, Macao and Taiwan may cancel the room if they successfully booked and paid for their stay at the official hotel - Hyatt Regency Bellevue.

The official website of the Hyatt has issued an announcement regarding cancellation ([see details](#)).

Please contact the CGF China office or email shanghai@theconsumergoodsforum.com for assistance with cancellation if required.

3. Flight information:

1) Delta Airline:

At 12:29 PM Eastern Time on 30th January 2020, Delta's official website issued a flight notice on novel coronavirus ([see details](#)). The notice states that for travel dates between 24th January 2020



to 30th April 2020, flights to and from Beijing and Shanghai will be affected. To cancel the flight, please contact Delta or go to the original ticketing channel.

Delta Airline will suspend all flights from the United States to China from 6th February to 30th April.

2) United Airlines:

The official website of United Airlines has issued a travel waiver for Novel coronavirus. For Beijing, Shanghai, and Chengdu airports, for which the travel dates are between 24th January and 31st March 2020, refunds are allowed, even for nonrefundable tickets ([see details](#)). Please visit [united.com/refunds](https://www.united.com/refunds) to submit a refund request.

United Airlines will suspend flights to Beijing, Chengdu and Shanghai, China, from 6th February to 28th March but they will continue to fly to Hong Kong once daily from San Francisco.

3) American Airlines:

As of 31st January 2020, the official website of American Airlines has issued a flight notification about the Novel Coronavirus in China, which can be waived or rescheduled within the applicable time and location. ([see details](#)). Contact Reservations to cancel the trip and request a refund.

American Airlines will suspend all flights to and from mainland China from 9th February until 27th March.

4) Air China:

The notice on free refunds for Air China tickets has been released on the official website of Air China. For Air China Flights whose flight date is 1st January 2020 or later, the refund can be handled within one-year validity period without any refund fee ([see details](#)). To cancel a flight, please contact Air China or go to the original ticketing channel.

5) Hainan Airlines:

On 23rd, 24th and 29th January 2020, the official website of Hainan Airlines continuously issued the notice of free refund for Novel Coronavirus Outbreak. Tickets within the applicable time range could be refunded free of charge ([see details](#)). To cancel a flight, please contact Hainan Airlines or go to the original ticketing channel.

6) China Eastern Airlines:

On 23rd and 28th January 2020, the official website of China Eastern Airlines continuously issued the notice on the ticket refund free of charge. Passengers can apply for refund within the validity period of the tickets without paying refund fees ([see details](#)). To cancel a flight, please contact China Eastern Airlines or go to the original ticketing channel.



7) China Southern Airlines

On 22nd, 26th and 28th January 2020, the official website of China Southern Airlines continuously issued the Traveling Guidelines for Novel Coronavirus Outbreak. Tickets within the applicable time range could be refunded free of charge ([see details](#)). To cancel a flight, please contact China Southern Airlines or go to the original ticketing channel.

4. Entry control measures for control of Novel Coronavirus in the US

From 5pm Eastern Time on 2nd February, foreigners who have visited China in the past 14 days (except for US citizens and permanent family members) will be temporarily barred from entering the country ([see details](#)).

Suspension of Entry of Persons who Pose a Risk of Transmitting 2019 Novel Coronavirus

<https://china.usembassy-china.org.cn/proclamation-on-suspension-of-entry-as-immigrants-and-nonimmigrants-of-persons-who-pose-a-risk-of-transmitting-2019-novel-coronavirus/>

If you have any questions, please feel free to contact the CGF China Office, or email

shanghai@theconsumergoodsforum.com

Thank you again for your support. We are all in this together.

CGF China Office

1st February 2020